



The Salvation Army

Goswell Road

Street

BA16 0JG

01458 448963

[street@salvationarmy.org.uk](mailto:street@salvationarmy.org.uk)

# STREET FOOD BANK

Tel: 07511313339



Salvation Army Registered Charity No 214779 and in Scotland SC009359



During the COVID—19 crisis The Salvation Army here in Street set up an emergency food bank to support the community.

After five months of supporting people under the restrictive government guidelines and with the need growing we have decided to stay as a permanent food bank in Street.

From September 1st 2020 we will only take all our referrals through agencies across Street. The aim of only taking agency referrals enables us to make sure that people are getting the best help they can.

We will work closely with the agencies to support individuals and families who are experiencing financial difficulty and are not able to buy food.

The phone number for the food bank is:



**07511313339**

The food bank phone will operate Monday to Friday. Our three main parcel collection times will be

**Monday morning (10-1pm)**

**Wednesday Afternoon (1-4pm)**

**Friday morning (10-1pm)**

All referrals need to be made by telephone prior to collection so that a suitable parcel depending on the size of the family can be organised.

If you would like to make a referral by email please do so to,

Email : [street@salvationarmy.org.uk](mailto:street@salvationarmy.org.uk)

Please note if you need a quick response the phone number is our main source of communication.



## Frequently Asked Questions:

### **How does my organisation make a referral to the foodbank?**

Our foodbank works with a range of local agencies who meet people at risk of going hungry. Schools, housing associations, health visitors, village agents and health connections are just some of those who can make referrals to our foodbank

### **Where is the foodbank centre?**

The food bank is based in the Salvation Army church on Goswell road, Street, BA16 0JG

### **Will the food parcel cater for the whole family?**

Our foodbank will adapt your food parcel according to the number of adults and children indicated by the referring agent. They will also endeavour to provide foods that are age appropriate and in suitable quantities for your children.

### **If there is a baby in the family, can you help with supplies of nappies and baby food?**

Our foodbank usually carries a small stock of nappies and baby foods, which we can add to your parcel. Please let the foodbank know when you refer a family if they have a baby or small children.

### **What if someone can't get to the foodbank centre?**

If someone has mobility needs or are unwell arrangements can be made for someone to visit the Foodbank on your behalf, or in some circumstances food parcels can be delivered. Please discuss this when you get in touch with the foodbank directly.

### **Is the food bank able to help with anything else?**

In exceptional circumstances when you feel there is a genuine need we are able to do small top up's on people's gas and electricity keys. Please once again phone the number above to arrange for this to happen.

### **Can a person/ family received more than one food parcel?**

Yes, people can receive more than one food parcel. We would put a plan together so that they do not become dependent on the foodbank long term. This would be a joint approach with other agencies to enable people to get the best support.



## What's in a food parcel?

Street Foodbank has worked to ensure our food parcels contains sufficient nutrition for at least five days worth of healthy, balanced meals for individuals and families.

A typical food parcel includes:

- Breakfast cereals
- Soup
- Pasta
- Rice
- Pasta sauce
- Tinned beans
- Tinned meats
- Tinned Fish
- Tinned Tomatoes
- Tinned vegetables
- Tinned fruit
- Custard
- Rice pudding
- Tea or coffee
- Milk
- Sugar
- Biscuits
- Snacks
- Toiletries



Our foodbank works on donations but where possible we can adapt our food parcel to meet a persons dietary needs, for example, gluten free, or vegetarian. Please when the referral is made make it clear if any dietary requirements are needed.

## How to make a donation:

Food donations can be brought to the Salvation Army building where they will be gratefully received.

Please keep an eye on our Facebook page for things we are particularly running low of.



The Salvation Army Street Corps



We also continue to raise funds so we can buy low stocked items. If you are able to help in this way please contact us by phone or on our Facebook page.

