



**What should you do?**

You don't need to do anything. You can continue to use your water and sewerage services as normal.

**Anything else you need to know?**

We're sorry for any inconvenience caused by our work. If you have any questions or concerns please call our customer services team on 0345 600 4 600 (Monday to Friday, 8am to 6pm, emergencies at other times). Alternatively, there's plenty of advice online including frequently asked questions and help from our web chat team. Visit [www.wessexwater.co.uk](http://www.wessexwater.co.uk)

If you are a **business or other non-household property** you will need to contact your water retailer with any enquiries. You can find their contact details on your most recent water bill.

Yours faithfully

Mike Horton  
Wessex Water