THE OCCUPIER STREET PARISH COUNCIL 6 LEIGH ROAD STREET BA16 0HA

18 August 2020

Dear Customer

Sewer renovation work in Street

Wessex Water have identified the need to renovate the sewer network in several locations in Street. Work will start on the 2nd of September and last three and a half weeks.

We are following the very latest government advice on coronavirus to protect our customers and colleagues so we can continue with our work to supply safe drinking water and provide sewerage services as normal.

We will be working to the programme outlined below:

2nd to 4th September – Farm Road junction Poppy Close: Signing and guarding will be in place to manage traffic.

14th to 19th September - Westway & Clark's Carpark: A lane closure will be in place on part of Westway adjacent to the traffic lights for the carpark. Signing and guarding will be in place in the carpark and Glaston Road footpath.

20th to 21st September- Houseman Road: Signing and guarding will be in place to manage traffic.

22nd to 24th September- Pearmain Road: Signing and guarding will be in place to manage traffic.

24th to 25th September - Glaston Road: two-way traffic lights will be in place to protect our staff

How will the work affect you?

All of the repairs will be carried out using 'no-dig' techniques, which are quicker and less intrusive than replacing the pipe in a conventional manner. There may be some noise disruption while this work is carried out and occasionally this may last into the evening, but every effort will be made to keep this to a minimum and complete the work as quickly as possible.

Wessex Water Claverton Down Bath BA27WW

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Wessex Water Services Limited registered office Registered in England No 2366648

What should you do?

You don't need to do anything. You can continue to use your water and sewerage services as normal.

Anything else you need to know?

We're sorry for any inconvenience caused by our work. If you have any questions or concerns please call our customer services team on 0345 600 4 600 (Monday to Friday, 8am to 6pm, emergencies at other times). Alternatively, there's plenty of advice online including frequently asked questions and help from our web chat team. Visit www.wessexwater.co.uk

If you are a **business or other non-household property** you will need to contact your water retailer with any enquiries. You can find their contact details on your most recent water bill.

Yours faithfully

Mike Horton Wessex Water