Is your business COVID-19 secure?

Cases of COVID-19 are rising in the Mendip District Council area (particularly Glastonbury and Street) and it is important that every business ensures that they are COVID secure to help to keep our community and tourists safe and our businesses thriving.

Face Coverings

Face masks are now **compulsory** for **non-seated customers** and staff working in retail, leisure and hospitality, in areas where they are likely to come into contact with a member of the public. This includes:

- Shops/supermarkets
- bars/pubs
- restaurants/cafes
- banks
- estate agents
- post offices
- public areas of hotels and hostels
- Businesses **must remind people to wear face coverings** (exemptions may apply)
- Fines for not wearing masks or following the rules have been increased to £200 for a first offence.

NHS Test and Trace

All Businesses: Keep a record of all staff working on your premises, shift times on a given day and their contact details.

It is mandatory to have a system to collect NHS Test and Trace data for hospitality, leisure and tourism venues, and close contact service (e.g. hair, beauty, tattoo) businesses.

- You **must** have a system in place to ensure that you can collect that information from your customers and visitors (ask 1 member of every party who visits your premises).
- **You must display an NHS Test and Trace QR code**. Create an NHS QR code by visiting GOV.UK so that customers and visitors can 'check-in' using this option as an alternative to providing their contact details.
- For customers unable to use QR code technology, have manual option for recording visitor contact details and keep this data securely for 21 days.
- **Refuse entry to those who refuse to provide contact details.**
- Provide this data to NHS Test and Trace, if it is requested.

Hospitality Venues- Rule of 6, and table service

Pubs, bars, cafes and restaurants must meet the following requirements or risk a fine:

- Ensure people are not meeting in groups of more than 6 people on your premises. This rule will not apply to individual households or support bubbles of more than 6 who will still be able to gather together.
- make sure there is sufficient space between tables (2m, or 1m+ additional controls such as plastic screening)

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MENDIP DISTRICT COUNCIL

- Operate table service, or takeaway.
- Businesses selling food or drink **must** be closed between 10pm and 5am. This includes takeaways but delivery services can continue after 10pm for online and telephone orders.

COVID-19 Risk Assessment
- Your business must be COVID secure with controls in place to protect staff/contractors/volunteers and customers.
- If you have 5 or more employees, you MUST have a written risk assessment.
- For useful advice on risk assessments visit: www.hse.gov.uk or www.heartofswgrowthhub.co.uk/covid-19-support-for-business/

Fit to work?

Employees/volunteers and contractors must NOT work if:	Self-Isolation
The following symptoms are experienced: - a high temperature - a new, continuous cough - a loss of, or change to, your sense of smell or taste	**Anyone with these symptoms is required to isolate for 10 days and where possible arrange to be tested via the NHS website.** You could be fined if you do not stay at home and self-isolate following a positive test result for COVID-19.
- If a person in their household is isolating with the above symptoms.	**All members of household MUST isolate for 14 days. They do not need to be tested unless they develop symptoms.**
- Person instructed to self-isolate by NHS Test and Trace	**Person MUST isolate for 14 days.** You could be fined if you do not stay at home and self-isolate.
Employers must not knowingly require or encourage someone who is being required to self-isolate to come to work.	

Report a suspected covid outbreak at your workplace
If there's **more than one case** of confirmed COVID-19 at your workplace, you should contact the **South West Health Protection team for advice on 0300 303 8162 or email swhpt@phe.gov.uk**

Contact Mendip District Council for further advice:
Visit: www.mendip.gov.uk/coronavirus
Email: Environmental.health@mendip.gov.uk
Call: 0300 303 8588
www.heartofswgrowthhub.co.uk/covid-19-support-for-business/

Please note: Failure to ensure a covid secure business may result in a fine.