



PARISH COUNCIL PRINCIPLES OF GOOD PRACTICE including MEMBER AND OFFICER PROTOCOL

Adopted on: November 2023

Next Review: November 2024

GENERAL

The following guidance has been put together to give all Councillors and Officers guidance on accepted good practice on Council protocol. The information and guidance have been provided by publications such as “The Good Councillors Guide,” National Association of Local Councils (NALC) and Society of Local Council Clerks (SLCC) guidelines.

INTRODUCTION

1. Copies of this Protocol will be issued to all Councillors on election and to all Council employees on appointment.
2. The above will complement any statutory procedures enacted from time to time under the Local Government Act 2000 or related legislation.

ROLES OF COUNCILLORS AND OFFICERS

3. Both elected Councillors and Officers of the Council are essential for the Parish Council to conduct its functions and all employees are known as the “Officers” of the Council.
4. The key roles of the Councillors are to set policy and budgets and make major decisions, while the key roles of the Parish Clerk are to advise on and implement those decisions and ensure that the Council acts in a lawful manner at all times.
5. The Parish Clerk is employed by the council and answers to the Council as a whole. All other staff, although employed by the council, answer directly to the Clerk who is their manager and responsible for their performance. These rules and principles should build on mutual respect and consideration between employee and employer.
6. Councillors are not to act independently (including Committee Chair and the Chair of the Council). Individuals cannot decide on behalf of the Council unless authorised to do so by the full Council or by a committee.

LIMITATIONS ON COUNCILLORS’ AUTHORITY

7. The authority of Councillors is collective and, as individuals, they have no authority to issue specific directions to any Officer. Councillors must not formally inspect any Parish Council property without authority, issue orders or write official correspondence on behalf of the Parish Council, unless previously agreed.

8. When the Parish Clerk writes a report, they have a duty to advise the Council or Committee impartially and must be able to report as they think fit. Councillors may not direct the contents of, or re-write, reports but are equally entitled to disagree with the Parish Clerk's advice and to reject proposals and recommendations made to them.
9. Councillors and Officers of the Council must always treat each other with respect, this is inclusive of offensive language to or about individuals which will not be tolerated. Any Councillor who feels they have not been treated with respect and courtesy must raise this initially with the Parish Clerk - or in the case of the Parish Clerk, with the Chair or the Vice-Chair.

COUCILLORS SEEKING ADVICE FROM THE PARISH CLERK

10. Councillors are entitled to receive the best possible advice on any topic and the Parish Clerk is available to give advice, either individually to any Councillor or collectively. Any questions relating to approved policies, future developments of the Parish Council or legislative initiatives should be directed to the Parish Clerk.
11. Following decisions of the Parish Council, employees take their instructions from the Parish Clerk or a designated line manager. Any questions relating to operational matters should always be directed to the Parish Clerk not to the employee directly concerned.
12. Questions from Councillors are always welcome on any aspect of the Parish Council's policies and activities. Councillors will be assisted as far as possible with any information held by the Parish Council and are encouraged to make an appointment with the Parish Clerk and give notice of the topic so that it can be researched, or to submit the question in writing or by e-mail.

COUNCIL DECISION MAKING PROCESS

13. As stated in the approved Standing Orders and Terms of Reference, day to day management remains the responsibility of the Parish Clerk.
14. Councillors must always remember that decisions and policies, once determined, are subject to collective responsibility.

COUNCILLORS CONDUCT AND RELATIONS BETWEEN COUNCILLORS AND OFFICERS

15. Relations between Councillors and Officers of the Parish Council must always be on the grounds of mutual respect with standards of courtesy maintained at all times, and without any close personal familiarity which could prove embarrassing and damaging to both parties.
16. Officers of the Council must behave in a professional manner, be helpful and respectful to Councillors, and provide information and impartial advice on request to any Councillor.
17. Any close, personal, family, or social relationship between any Councillor and any Officers of the Council must be declared by both parties to the Parish Clerk. Any such declaration by the Parish Clerk will be made to the Chair, or the Vice Chair.
18. Councillors are requested to reply in good time to any correspondence sent, in particular to invitations, and to give their apologies with reasons in respect of any meetings that they are unable to attend. Councillors are to be mindful of the 6-month legal ruling.

PREPARATION OF COUNCIL AGENDAS, MINUTES AND REPORTS AND REPORTS AND CONDUCT OF MEETINGS

19. The Parish Clerk is solely responsible under statute for preparing the agendas for meetings of the Parish Council, Committees and Sub Committees and for circulation of them to meet statutory requirements. Additional matters for discussion may be proposed by members to the Parish Clerk who will consider whether the item should be included on the agenda or not. If it is not to be included, the Parish Clerk will provide a written reason on request.
20. The Parish Clerk, or Officer nominated by them, will be present at all meetings of the Parish Council, its Committees, and other necessary meetings to advise on any questions relating to Standing Orders, Financial Regulations, or committee procedures and to produce formal minutes of the meeting.
21. Reports may contain a recommendation which formally set out the best advice. The Parish Clerk will solely determine the recommendation to Council, although the decision whether to accept this or not rests with the Councillors.
22. Councillors are to come prepared to a meeting having read all the papers and items on the agenda.

CONFIDENTIALITY

23. All confidential Agendas/Reports will be labelled “confidential information” as defined by the Local Government Act 1972. Reports or discussions thereon should not be revealed by Councillors or Officers of the Council outside any Council meeting.
24. Councillors must not raise matters relating to the conduct or capability of individual Officers (either individually or collectively) in public or at any meeting which is open to the press and public. Any such criticism must be raised initially in private with the Parish Clerk. Officers of the Council likewise must not raise matters relating to the conduct or capability of Councillors (either individually or collectively) in public or at any meeting which is open to the press and public.
25. Confidential correspondence, including emails sent from the Parish Council, should NOT be forwarded to anyone else without the agreement of the originator of the correspondence/email.

CORPORATE GOVERNANCE

26. Both Councillors and Officers of the Council acknowledge the importance of Good Corporate Governance and the principles which underpin it (openness, integrity, and accountability).
27. Both Councillors and Officers of the Council acknowledge the importance of “due process” in conducting their respective roles for the benefit of the Parish Council and will not put pressure on each other to compromise the Parish Council’s Standing Orders, Financial Regulations and other policies and procedures.

BREACHES OF PROTOCOL

28. Where an Officer of the Council has breached this protocol, the matter shall be drawn to the attention of the Parish Clerk - or in the case of the Parish Clerk to the Chairman of the Council, or the Vice-Chairman and/or the Chairman of the Staffing Committee who may deal with the matter informally, refer the matter to the Parish Council, or if appropriate initiate disciplinary action.
29. Where a Councillor has breached this protocol, the matter shall be drawn to the attention of the Parish Clerk, who may deal with the matter informally, refer the matter to the Parish Council or the Chair or the Vice-Chairman and if appropriate initiate formal action.

THE ROLE OF THE CHAIR

30. The Chair’s key role is to run council meetings. The Chair is in charge during council meetings; this is an office created by legislation commanding respect.

31. To uphold and promote the Code of Conduct, Standing Orders, and Financial Regulations, and to interpret the Standing Orders and Financial Regulations when necessary.
32. The Chair has a duty to ensure that council meetings run smoothly, that all business is carefully considered and all councillors who wish to speak can do so.
33. The Chair has no special powers and cannot legally decide on behalf of the council or act independently.
34. The Chair must represent the council at events/functions unless agreed that another representative should attend.
35. The Chair will write the Annual Parish Report.